

OANDA Japan

Procedures after opening an account



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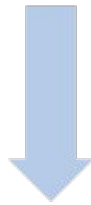
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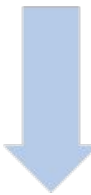
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Three steps after opening an account

1. Initialize Password and Log In to Mypage



2. Open Sub-Account



3. Margin Deposit

START TRADING !

1. Set your password


Once your account has been opened, we will send you your login information by email if you applied with smartphone authentication, and by registered mail if you applied by image upload or post.

When you receive the email, please first reset your password according to the instructions.

*If you cannot find the email, please search your inbox, including your spam folder, for an email with the following title.

[Important] ■OANDA Securities "Login ID" and "Password Reset" Notice

If you cannot find it, please contact our support.



OANDA Japan Customer Service Center Phone number:
0120-923-213 (weekdays 9:00AM-5:00PM)
Inquiry form: <https://www.oanda.jp/inquiry>

Password Initialization Procedure

1. When you access the URL sent to you by email or post, the following screen will appear. Or, click [HERE](#).
2. Enter the ID you received in the box.
3. Press "Send" password reset URL to your registered email address.
4. Please click the link in the email to set your password.

Password initialization

Please enter your login ID in the input field below.
We will send the URL for the password change screen to your e-mail address.

Your login ID

Send

Clear

Enter the ID written on your email or registered mail here

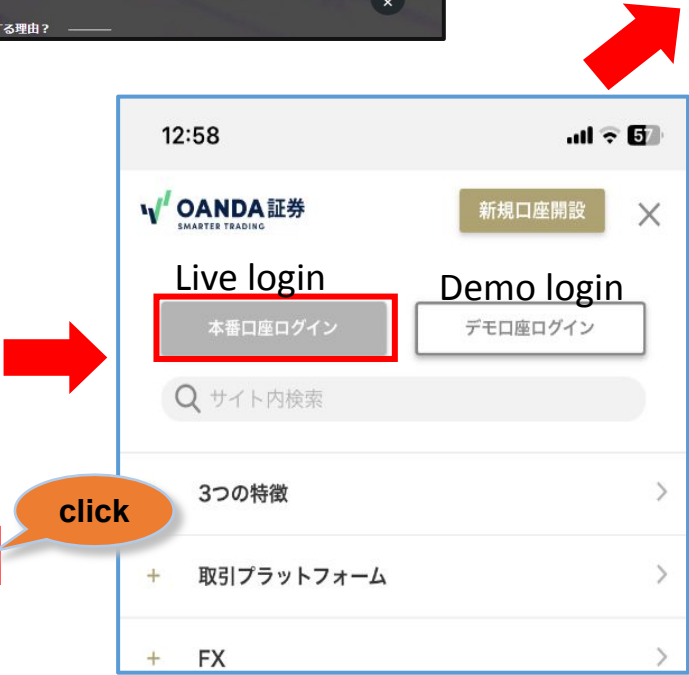
1.Password Initialization and My Page Login

2. Log in to My Page

Once you have completed the password initialization, try logging in to your My Page. To log in to your My Page, please use your registered primary email address and the password you set.

How to log in to "My Page"

Click the Gray "Login" button on the OANDA's [homepage](#), enter your registered email address and the password you set on the login screen, and click "Log in to your account."



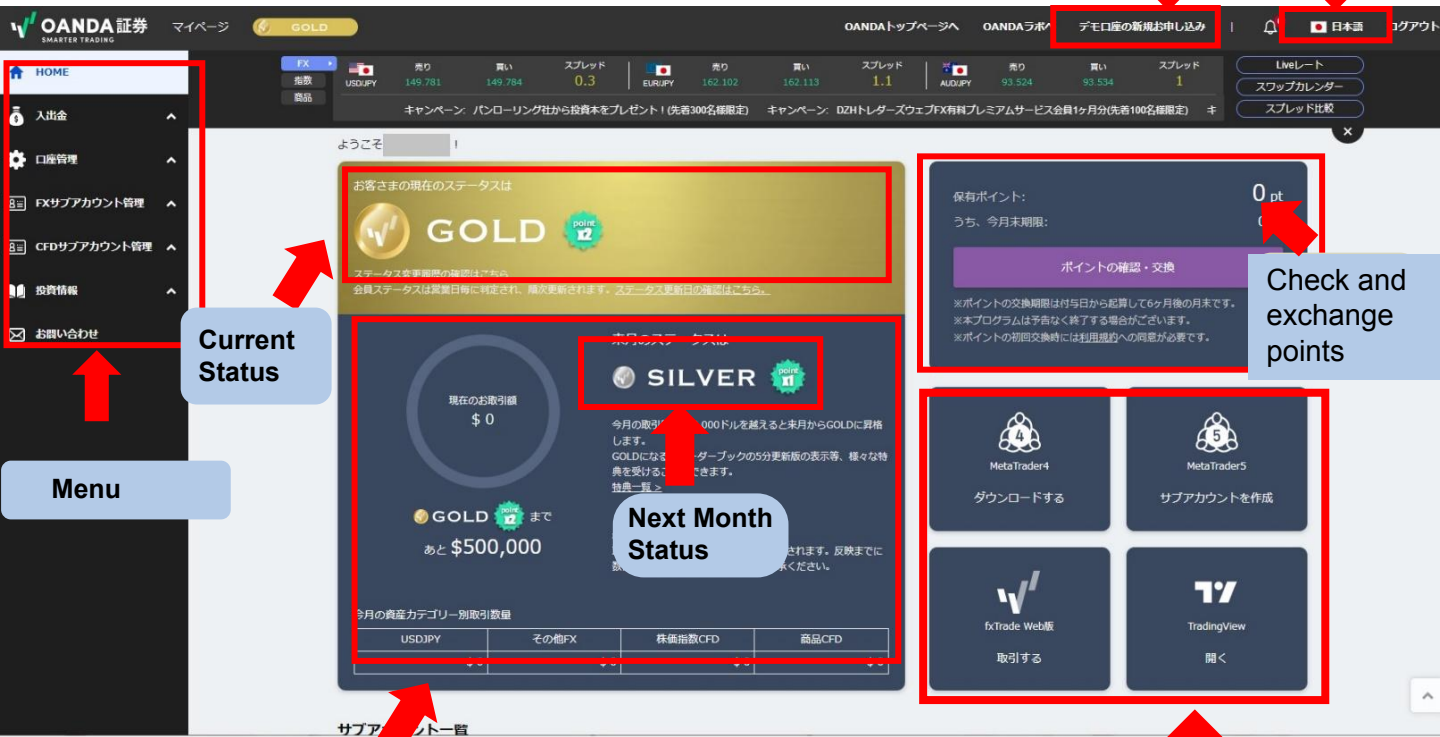
1.Password Initialization and My Page Login

3. How to view My Page

Once you have logged in, you will be redirected to your My Page. On My Page, you can check/change your registration information, make deposits and withdrawals, create sub-accounts for FX and CFDs, download fxTrade/MT4/MT5, etc.

SWITCH
LANGUAGE

Switching between demo and real accounts
*If you don't have a demo account, you can create one by clicking "Apply for a new demo account."
If you have a demo account, this is where you'll be taken to your demo account page. From here, you can switch between your real and demo accounts.



This month's trading volume
You can check this month's trading volume and next month's status based on this month's trading volume.

Access and download of trading tools
These are buttons for various tools such as fxTrade, MT4, and MT5. Once your account is created, they will switch to download buttons for each tool.

3. How to view My Page

Member status

At OANDA, membership status is determined based on the volume of your trading.


There are five status stages: Silver, Gold, Platinum, Diamond and Black.

Depending on your status, there are differences in the services you receive, such as the rate at which points are awarded, the frequency with which your order book is updated, and the information you can access.

For more information about membership statuses, please see the page below.

▼What are OANDA membership statuses? [CLICK](#)

You can check your membership status for this month.
After opening an account, you will receive Gold Membership status until the next month!
Please check here for information about the services available to Gold Members.



You can check the transaction volume for this month as of the last update time.

You can check the estimated status for next month based on your current trading volume.

Your current status is

BLACK

[Click here to check your status history](#)
Membership status is determined every business day and will be updated sequentially.[Click here to check the status update date](#)

Current Transaction Amount
\$ 0

\$500,000 left
to **GOLD**

Next month's status

SILVER

You will be promoted to GOLD next month and volume of transactions for the month exceeds
You can receive a variety of benefits when you GOLD, such as viewing a 5-minute updated ve order book.
[List of Benefits >](#)

Last update time: 2025-07-10 15:02:13
Transaction volume will be reflected after 05:00 PM on the day following the trade day. Please acknowledge that it may take a few days to reflect this information.

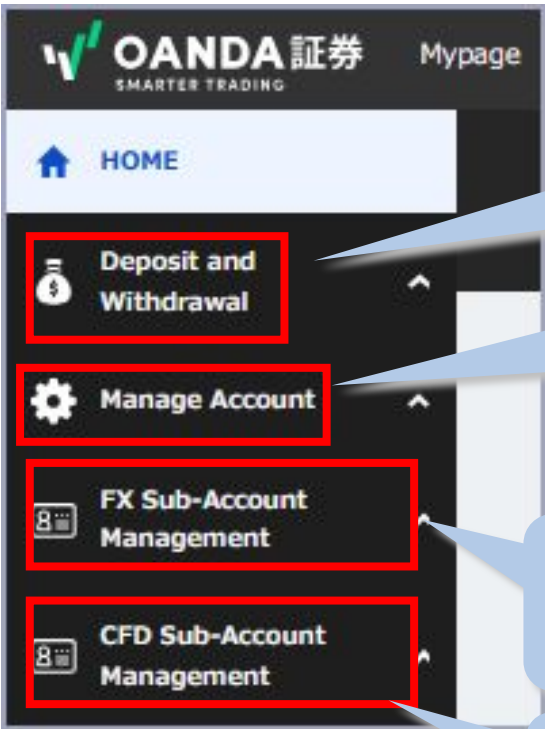
Amount by Asset class this Month

USDJPY	Other FX	Stock Index CFDs	Commodity CFDs
\$ 0	\$ 0	\$ 0	\$ 0

3. How to view My Page

Menu

You can make deposits and withdrawals, change your registration information, etc. from the menu on the left.



Deposits and Withdrawals You can make deposits and withdrawals, check your deposit and withdrawal history, and transfer funds between accounts.

Account Management: You can change your registration information and password, check your transaction history, and print out various intelligence such as annual profit and loss reports.

FX Subaccount Management
You can create sub accounts for trading FX and check and change the courses on the NY server.

CFD Sub Account Management - Create sub accounts to trade index CFDs and commodity CFDs

*A similar menu is also available at the bottom of "My Page", and you can complete the procedure from either menu.

Make deposits and withdrawals/ transfer funds between accounts	Manage your accounts	FX Sub-Account Management	CFD Sub-Account Management
<ul style="list-style-type: none">> Direct Deposit> Transfer Deposit> Withdrawal Request> Canceling Withdrawal Requests> Transferring Funds between Accounts> View Deposit/Withdrawal History	<ul style="list-style-type: none">> Review/Update Registered Information> Change Mypage Password> Change MT4 Password> Change MT5 Password> 2-Step Verification Settings> 2-Step Verification Settings for MT4/MT5> Transaction history> Download Reports> Manage API Access	<p>Tokyo server/Clicker Plan</p> <p>NEW!!</p> <ul style="list-style-type: none">> Open MT5 Sub-Account <p>Tokyo server/Standard Plan</p> <ul style="list-style-type: none">> Open MT5 Sub-Account> Open MT4 Sub-Account <p>NY server</p> <ul style="list-style-type: none">> Open Sub-Account> Change NY Trading Course	<p>Stock Index CFDs</p> <ul style="list-style-type: none">> Open MT4 Sub-Account> Open MT5 Sub-Account <p>Commodity CFDs</p> <ul style="list-style-type: none">> Open MT4 Sub-Account> Open MT5 Sub-Account

3. How to view My Page

Sub-account list

If you scroll down, you will see a "List of Sub-accounts." For new customers, a "Create Sub-account" button will be displayed. You can also create a sub-account from here. Once you create a sub-account, information about the sub-account will be displayed here. You can check the login ID and deposit amount for each sub-account, reset passwords.

List of Sub-Accounts

FX
Foreign Exchange

CFDs on stock indices
Stock indices such as JP225

CFDs on commodities
Gold, oil, grains, etc. NEW!!

All

Meta Trader5 Sub-Account

Open Meta Trader5 Sub-Account for FX
Meta Trader5 if you wish to do FX trading in Meta Trader5.

Meta Trader4 Sub-Account

Open Meta Trader4 Sub-Account for FX
*Please open a sub-account for Meta Trader4 if you wish to do FX trading in Meta Trader4.

Here you can switch between the sub accounts displayed: "FX", "CFD" or "All".

Meta Trader5 Sub-Account

Open Meta Trader5 Sub-Account for FX
*Please open a sub-account for Meta Trader5 if you wish to do FX trading in Meta Trader5.

Meta Trader4 Sub-Account

mt4NY Cross order enabled NY server

Account ID: 001-009-

MT4Login ID: 9

MT4Server: OANDA-v20 Live-3

Name:

How to connect fromMT4

Deposit

Transfer Funds

Change MT4Password

fxTrade/TradingView Sub-Account

fxTrade1 Cross order enabled NY server

Account ID: 001-009-

Connection Method

Deposit

Transfer Funds

This sub-account has already been created.

NY server allows up to10 accounts.

+ Adding a sub-account for fxTrade/TradingView...

You can check the balance for each subaccount.

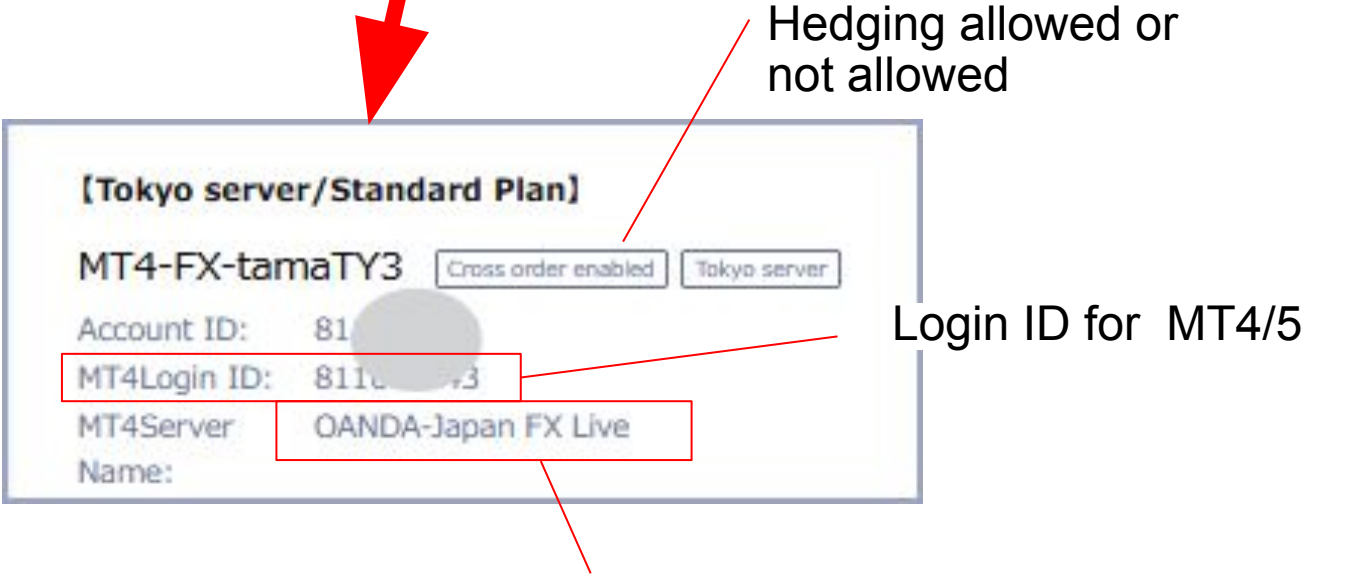
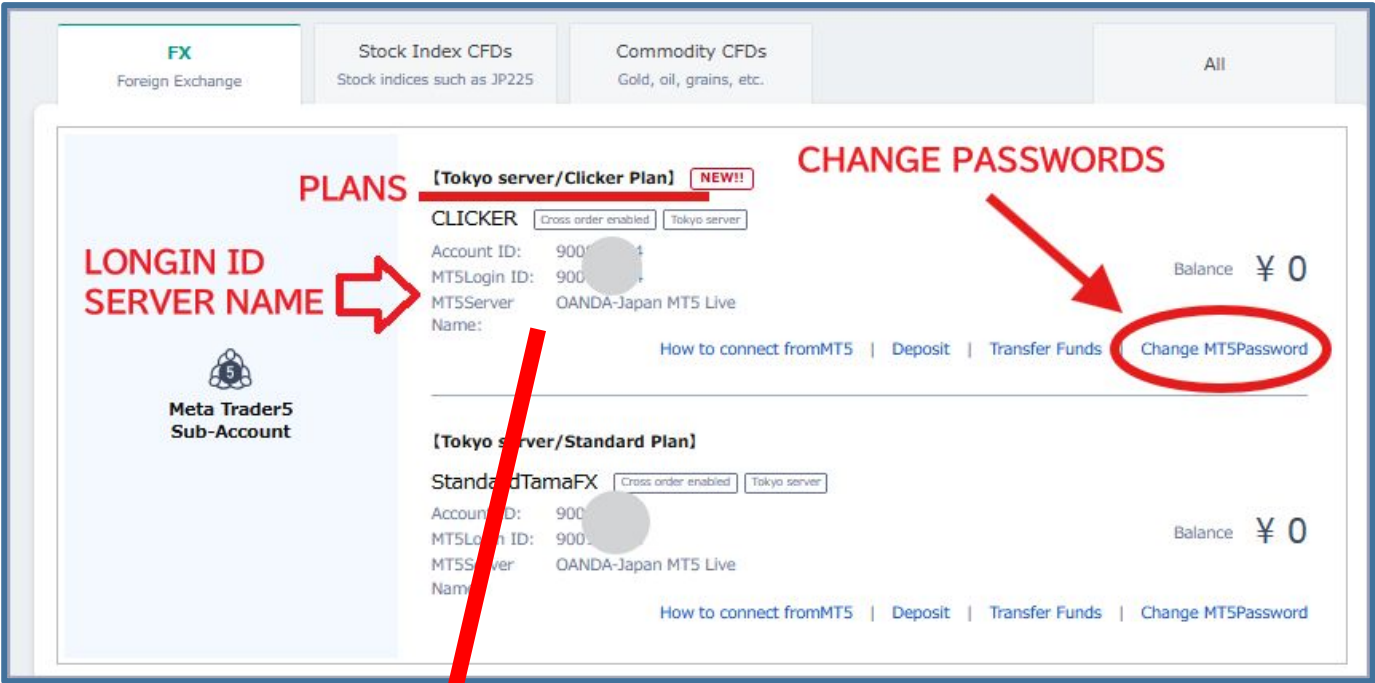
Balance ¥ 0

Balance ¥ 0

3. How to view My Page

Sub-account list

By creating a sub-account for MT4 or MT5, you can check your login ID, server name, and balance. You can also transfer funds from fxTrade to MT4/5 and change your MT4/5 password.

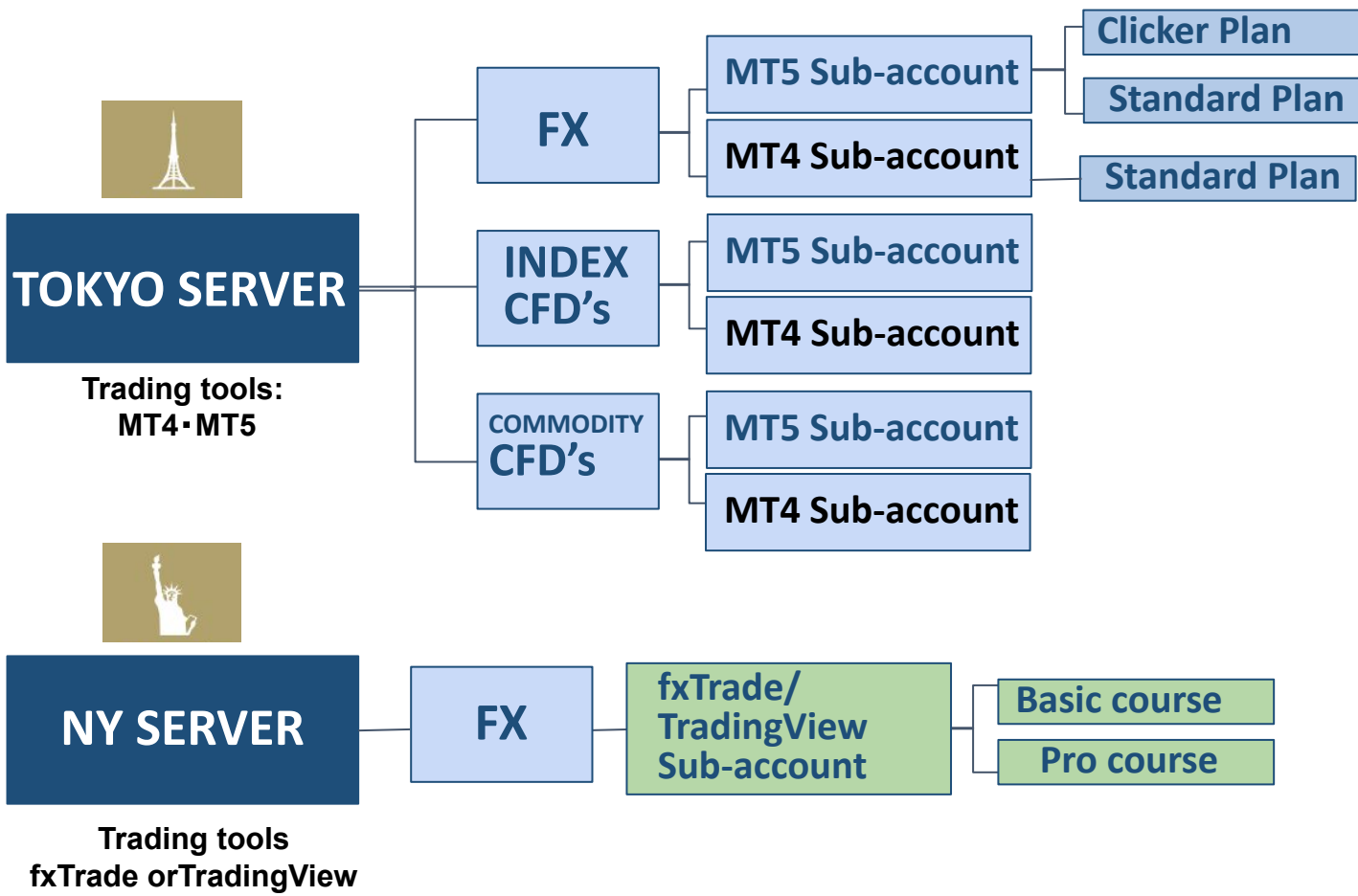


Server name for MT4/5

1. Sub-accounts

What is the function of sub-accounts?

At OANDA you will have a separate account for each trading tool, and you will manage your funds and positions separately. These accounts are called "sub-accounts."



What is the Tokyo Server? As the name suggests, it is a server located in Tokyo. Since it is a server located in Japan, the contract speed is fast for transactions within Japan. On the Tokyo Server, you can trade not only FOREX using MT4 and MT5, but also stock index CFDs and commodity CFDs.

What is the NY server? As the name suggests, it is a server located in New York. Only FX trading is available. Compared to the Tokyo server, it has a larger number of currency pairs available and allows trading from just one currency. Trading on Trading view's "TradingView" is also possible on the NY server.

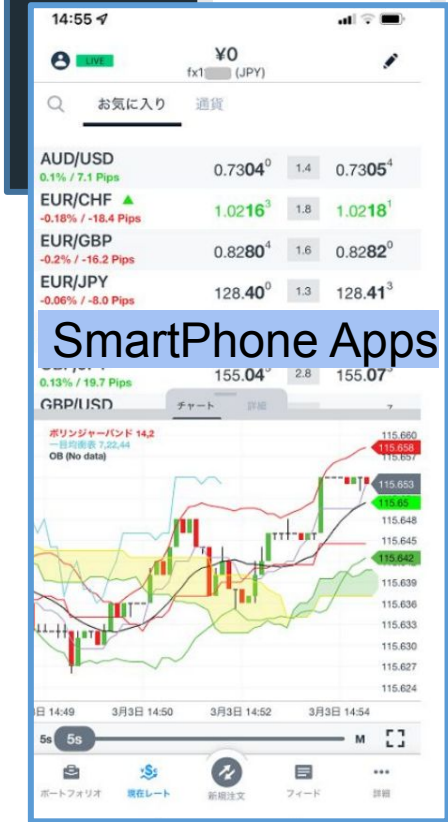
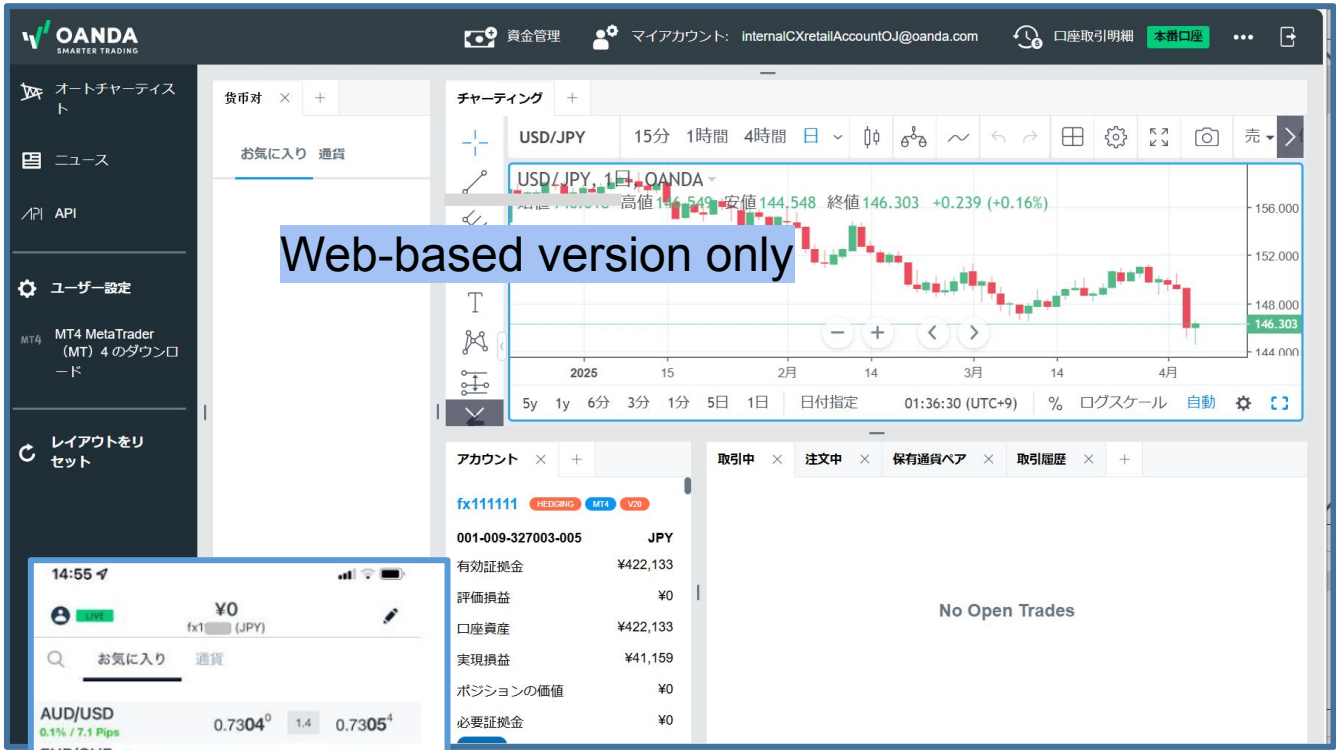
2. Trading tools

At OANDA, the sub account you use will depend on the trading tool you use. We offer four trading tools: "fxTrade", "TradingView", "MT4", and "MT5".

1. fxTrade

NY SERVER

Recommended for those who want to trade immediately, those who want to start with a small margin, and beginners!



[Features]

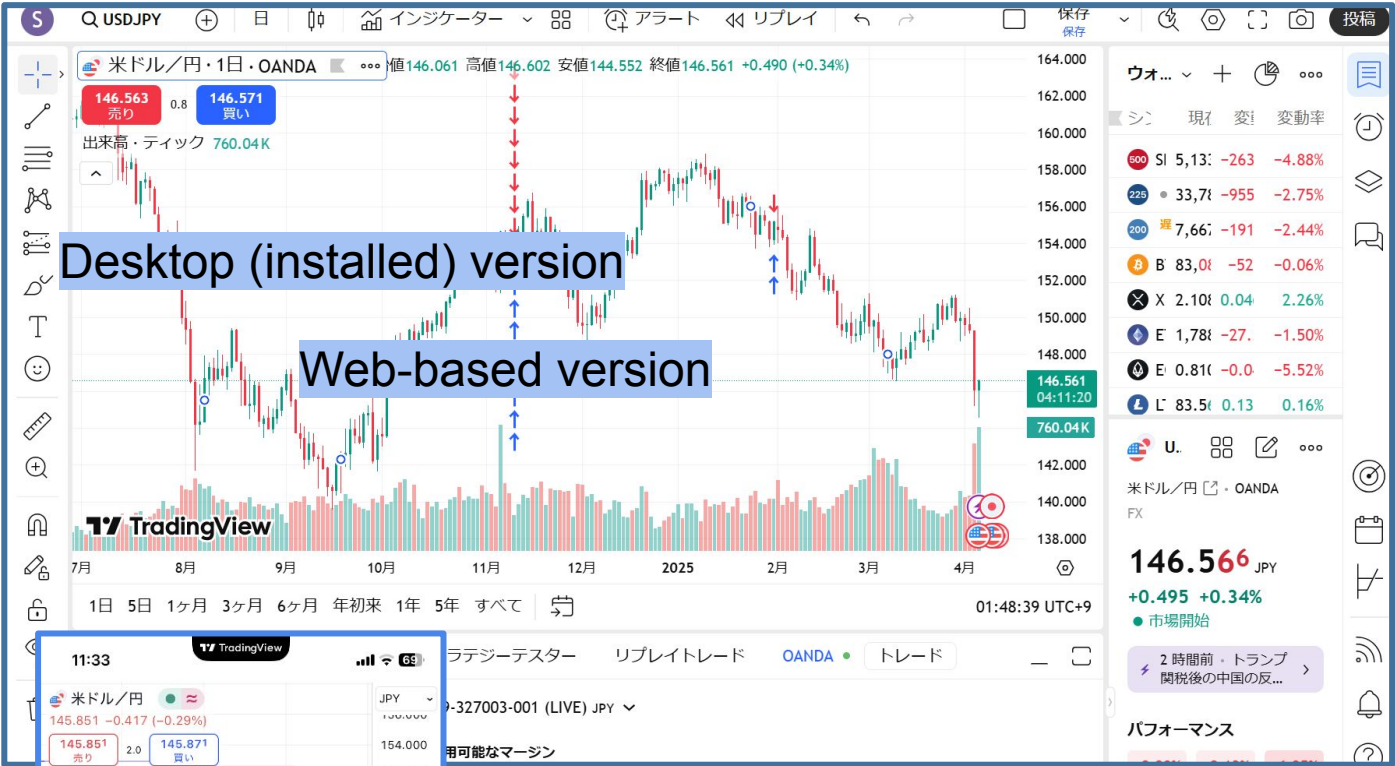
- fxTrade is OANDA's original trading platform.
- Start trading from just one currency unit.
- Log in with your registered email and password.
- Available on web, smartphone, and tablet.
- Only FX trading is supported on the NY server; stock index and commodity CFDs are not available on the Tokyo server.

2. Trading tools

2. TradingView

NY SERVER

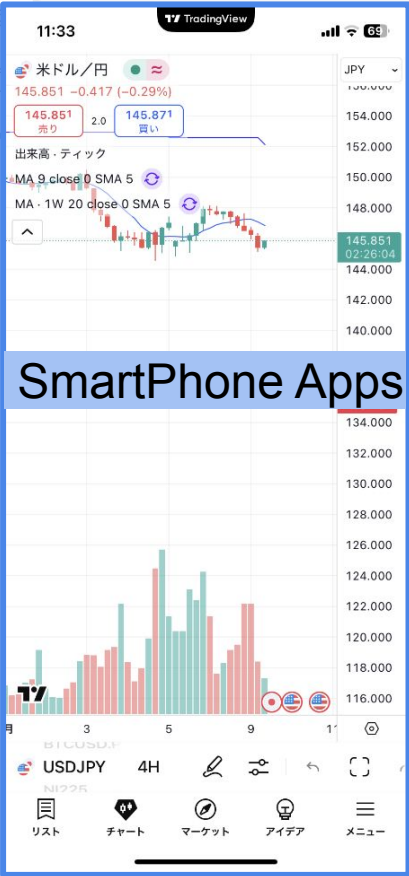
Recommended for those who already have a TradingView account!



Desktop (installed) version

Web-based version

SmartPhone Apps



[Features]

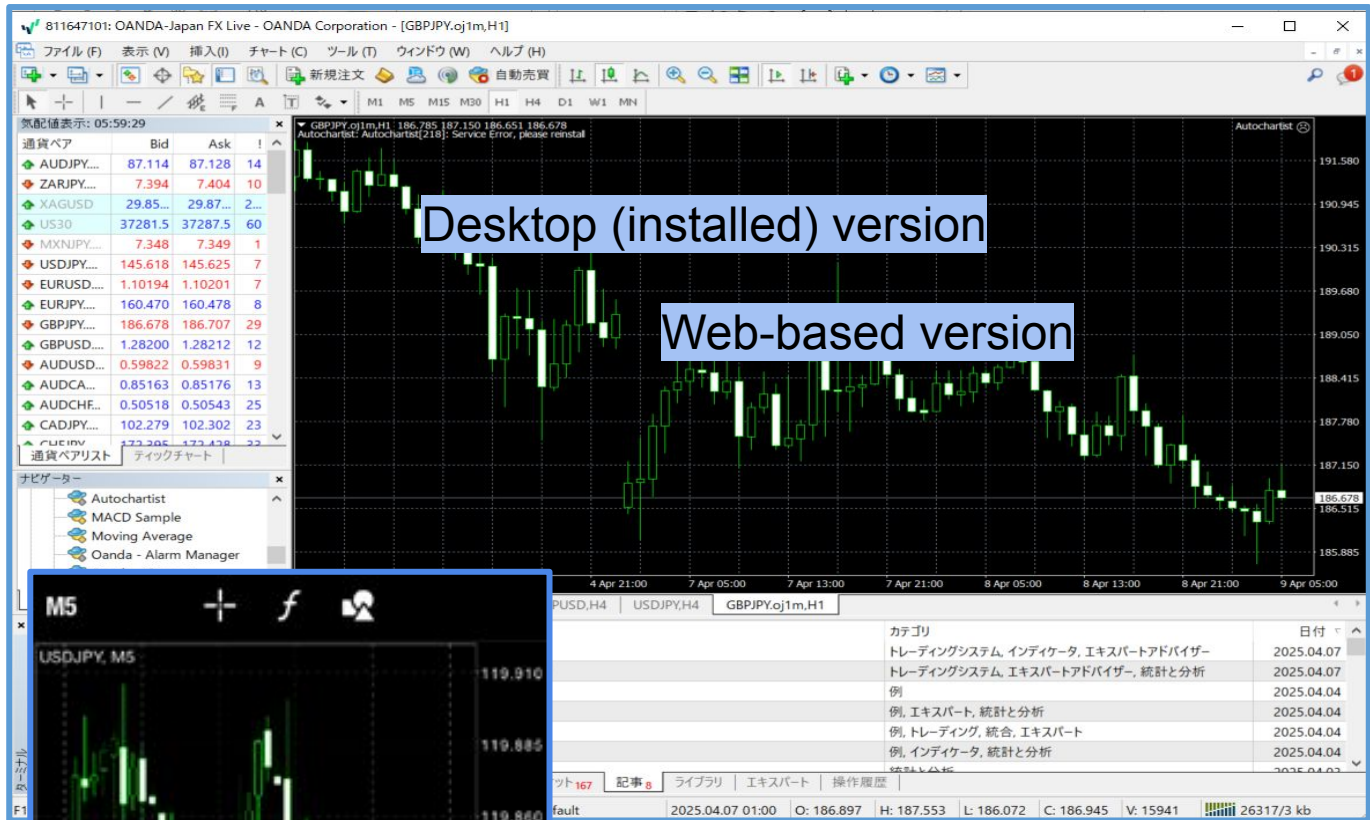
- TradingView is a browser-based tool for advanced chart analysis and order placement.
- Trade from just one currency unit.
- Paid registration unlocks more advanced features.
- Log in with your registered email and password.
- Only FX trading is available on the NY server; Tokyo server and CFD products are not supported.

2. Trading tools

3. MT4 MetaTrader4


TOKYO SERVER

Recommended for those who want to perform thorough technical analysis and use EA on MT4!



Desktop (installed) version

Web-based version



SmartPhone Apps

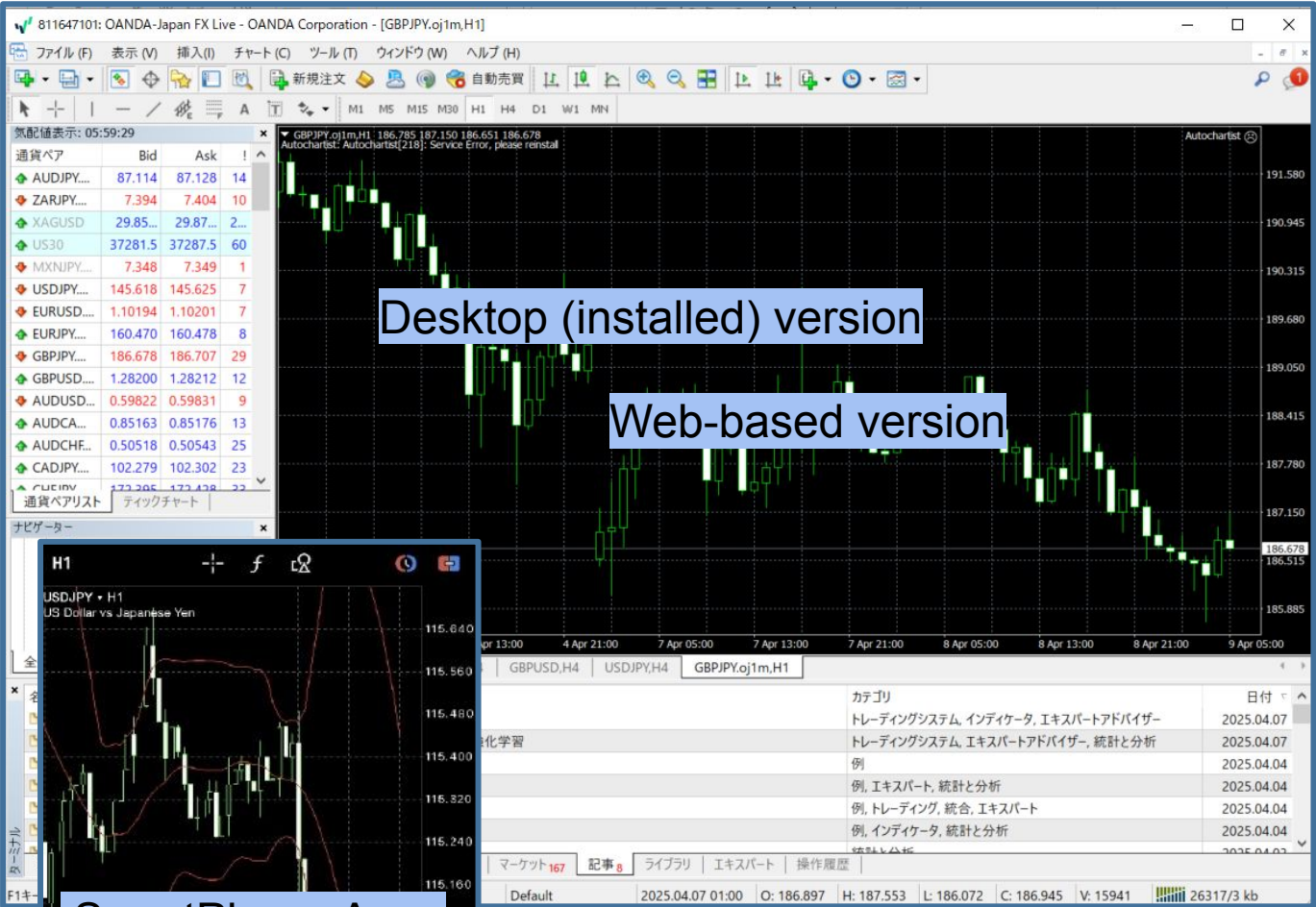
- [Features]
- MT4 is a trading tool developed by MetaQuotes.
 - In addition to the default indicators, you can also incorporate external indicators, and run discretionary trading and automated trading (EA) systems. (Desktop version only)
 - You can trade FX, stock index CFDs, and commodity CFDs. (You will need a sub-account for each to trade.)

2. Trading tools

3. MT5 MetaTrader5

TOKYO SERVER

Recommended for those who want smooth trading and are wondering whether to choose MT4 or MT5



Desktop (installed) version

Web-based version

SmartPhone Apps

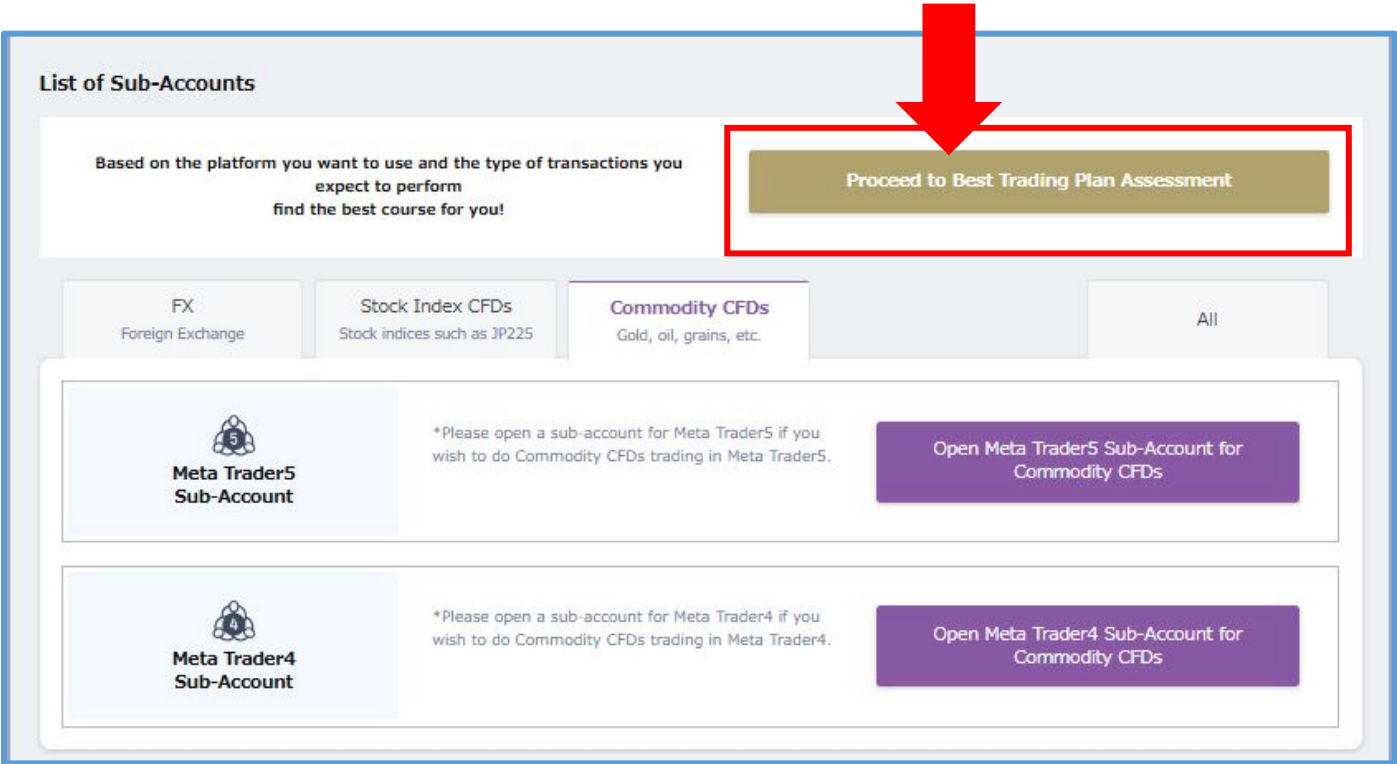
[Features]

- MT5 is the next-generation platform with faster performance and more features than MT4.
- Ideal for serious traders or those undecided between MT4 and MT5.
- Supports FX, stock index CFDs, and commodity CFDs

2. Trading tools

If you are unsure about how to create a trading tool or sub-account...

The sub-account list includes a "Best Trading plan assessment."
Click it and answer the questions to proceed to the screen for creating a sub-account that suits you.



The screenshot shows the 'List of Sub-Accounts' interface. At the top, it says 'Based on the platform you want to use and the type of transactions you expect to perform find the best course for you!'. Below this are four tabs: 'FX Foreign Exchange', 'Stock Index CFDs Stock indices such as JP225', 'Commodity CFDs Gold, oil, grains, etc.', and 'All'. The 'Commodity CFDs' tab is selected. Under this tab, there are two rows. The first row is for 'Meta Trader5 Sub-Account' and includes a note: '*Please open a sub-account for Meta Trader5 if you wish to do Commodity CFDs trading in Meta Trader5.' and a button 'Open Meta Trader5 Sub-Account for Commodity CFDs'. The second row is for 'Meta Trader4 Sub-Account' and includes a note: '*Please open a sub-account for Meta Trader4 if you wish to do Commodity CFDs trading in Meta Trader4.' and a button 'Open Meta Trader4 Sub-Account for Commodity CFDs'. A large red arrow points from the top of the page down to the 'Proceed to Best Trading Plan Assessment' button, which is highlighted with a red border.



Once you have decided which trading tool you want to use, create a sub-account that matches that trading tool! Also you can try all tools.



Next page: Creating a sub-account

3. Create **fxTrade/TradingView** sub-account

NY SERVER

Customers using fxTrade or TradingView need an **"fxTrade/TradingView subaccount."**

(Customers using MT4 or MT5 do **not** need to create this.)

After opening your account, this one sub account is already assigned, so no further action is required.

You can start trading immediately, as long as you have a TradingView account.

This account is able to trade from fxTrade tools also.



***NOTE** The sub account you are given cannot be used for hedging. If you would like an account that allows hedging, please add a separate account that allows hedging using the link "Add a subaccount for fxTrade/TradingView."



You can create **up to 10** accounts on the NYserver.

4. Access to fxTrade

NY SERVER



fxTrade offers two types of trading tools: web version and a smartphone app .
[How to access to the web version]
Click the "fxTrade Trade" button in “My Page” to open the web tool.

Your current status is

 **GOLD** 

[Click here to check your status history.](#)
Membership status is determined every business day and will be updated sequentially.[Click here to check the status update date.](#)

Next month's status

 **SILVER** 

You will be promoted to GOLD next month once the volume of transactions for the month exceeds \$500,000. You can receive a variety of benefits when you become GOLD, such as viewing a 5-minute updated version of the order book.
[List of Benefits >](#)

Last update time: 2025-07-11 17:02:12
Transaction volume will be reflected after 05:00 PM on the day following the trade day. Please acknowledge that it may take a few days to reflect this information.

Transaction Amount by Asset class this Month


USDJPY	Other FX	Stock Index CFDs	Commodity CFDs
\$ 0	\$ 0	\$ 0	\$ 0


Your points: 1,000 pt


Points expiring at the end of this month: 0 pt


Check or exchange of points

* Points should be exchanged no later than the end of the sixth month from the date on which they are given.
* This program may end without notice.
* You should give your consent to the [Terms and Conditions](#) when exchanging points for the first time.

 MetaTrader4
Create Sub-Account

 MetaTrader5
Download

 fxTrade Web version
Trade

 TradingView
Open

click here

[How to access the app version]

Search for “OANDA” in the App Store (iPhone) or Play Store (Android) and download the app.
Log in using your registered email address and password.

< 検索

 **OANDA - FX • CFD 取引**
OANDA Corporation

開く

2384 件の評価

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デベロッパ

OANDA Co

アップデート >

[Operation Manuals for each apps are here.]

- [manual for web version](#)
- [manual iPhone app version](#)
- [manual for Android app version](#)
- [manual for iPad app](#)

5. Access to Trading view



NY SERVER

By using your fxTrade/TradingView sub-account, you can also trade by logging in directly to your registered [TradingView](#) account.

[How to access TradingView]



Click the "Open Trading view" button on the top right of your My Page to open the TradingView website.

Your current status is

 **GOLD** 

[Click here to check your status history](#)
Membership status is determined every business day and will be updated sequentially.[Click here to check the status update date.](#)

Next month's status



 **SILVER** 

You will be promoted to GOLD next month once the volume of transactions for the month exceeds \$500,000. You can receive a variety of benefits when you become GOLD, such as viewing a 5-minute updated version of the order book.
[List of Benefits >](#)

Last update time: 2025-07-11 17:02:12
Transaction volume will be reflected after 05:00 PM on the day following the trade day. Please acknowledge that it may take a few days to reflect this information.

Current Transaction Amount

\$ 0

\$500,000 left to  **GOLD** 

Transaction Amount by Asset class this Month

USDJPY	Other FX	Stock Index CFDs	Commodity CFDs
\$ 0	\$ 0	\$ 0	\$ 0


Your points:

1,000 pt

Points expiring at the end of this month: 0 pt


Check or exchange of points

- * Points should be exchanged no later than the end of the sixth month from the date on which they are given.
- * This program may end without notice.
- * You should give your consent to the [Terms and Conditions](#) when exchanging points for the first time.




MetaTrader4

Create Sub-Account



fxTrade Web version

Trade



TradingView

Open

Please refer to the following page for how to link your TradingView and OANDA accounts.

[How to connect your OANDA FX account from TradingView](#)



[About Trading View's paid plans]

TradingView offers free and paid plans. Even if you link your OANDA account, your plan is based on your contract with TradingView.
Linking to OANDA does not upgrade a free plan to a paid one.

7. Check and change your fxTrade/TradingView course

NY SERVER

There are two account types available on the NY server that support both fxTrade and TradingView. sub-accounts:

Basic Course and **Pro Course**. The default setting is "**Basic Course**." *If you have multiple sub-accounts for multiple fxTrade/TradingView, they will all be in the same course. It is not possible to separate courses for each account.

※About the **Pro Course**

The Pro Course is for those who are introducing automated trading systems (EA) and API trading. Please note that the spreads are wider than the Basic Course.

API Usage Requirements:

- 1. Gold status or higher
- 2. NY server account balance of ¥250,000 or more
- 3. Pro course
- 4. Programming knowledge and implementation skills

Check and change your fxTrade/TradingView course

[How to check and change the course]

You can check and change your current course by clicking "FX Sub Account Management" > "NY Server" > **"Change Trading Course"**.

Make deposits and withdrawals/
transfer funds between accounts

> Direct Deposit

> Transfer Deposit

> Withdrawal Request

> Canceling Withdrawal Requests

> Transferring Funds between Accounts

> View Deposit/Withdrawal History

Manage your accounts

> Review/Update Registered Information

> Change Mypage Password

> Change MT4 Password

> Change MT5 Password

> 2-Step Verification Settings

> 2-Step Verification Settings for MT4/MT5

> Transaction history

> Download Reports

> Manage API Access

FX Sub-Account Management

Tokyo server/Clicker Plan

NEW!!

> Open MT5 Sub-Account

Tokyo server/Standard Plan

> Open MT5 Sub-Account

> Open MT4 Sub-Account

NY server

> Open Sub-Account

> Change NY Trading Course

CFD Sub-Account Management

Stock Index CFDs

> Open MT4 Sub-Account

> Open MT5 Sub-Account

Commodity CFDs

> Open MT4 Sub-Account

> Open MT5 Sub-Account

8. Create MT4(Metatrader4) Subaccount

TOKYO SERVER

Customers who wish to use MT4 must create an MT4 sub-account in advance. There are three sub-accounts available for trading on MT4:

- Tokyo server MT4 Standard plan (EA available)
- Tokyo server MT4 Stock index CFD (EA available)
- Tokyo server MT4 Commodity CFD (EA available)

Clicking the "Open MT4 sub-account" button will take you to the sub-account creation screen.

FX
Foreign Exchange

Stock Index CFDs
Stock indices such as JP225

Commodity CFDs
Gold, oil, grains, etc.

All

Meta Trader5
Sub-Account

5

Meta Trader5
Sub-Account

【Tokyo server/Clicker Plan】
NEW!!

This is a discretionary trading plan designed to offer narrower spreads than the standard plan. Trading is available in 1,000 units. For more information, please click here.

Open MT5 Sub-Account for FX (Tokyo server/Clicker Plan)

【Tokyo server/Standard Plan】

This is a standard sub-account on Tokyo Server for conventional automated trading as well. For more information, please click here.

Open MT5 Sub-Account for FX (Tokyo server/Standard Plan)

Meta Trader4
Sub-Account

4

Meta Trader4
Sub-Account

【Tokyo server/Standard Plan】

This is a standard sub-account on Tokyo Server for conventional automated trading as well. For more information, please click here.

Open MT4 Sub-Account for FX (Tokyo server/Standard Plan)

FX
Foreign Exchange

Stock Index CFDs
Stock indices such as JP225

Commodity CFDs
Gold, oil, grains, etc.

All

Meta Trader5
Sub-Account

5

Meta Trader5
Sub-Account

*Please open a sub-account for Meta Trader5 if you wish to do Commodity CFDs trading in Meta Trader5.

The MT4 sub-account creation button will be displayed.

Meta Trader4
Sub-Account

4

Meta Trader4
Sub-Account

*Please open a sub-account for Meta Trader4 if you wish to do Commodity CFDs trading in Meta Trader4.

Open Meta Trader4 Sub-Account for Commodity CFDs

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8. Create MT4(Metatrader4) Subaccount

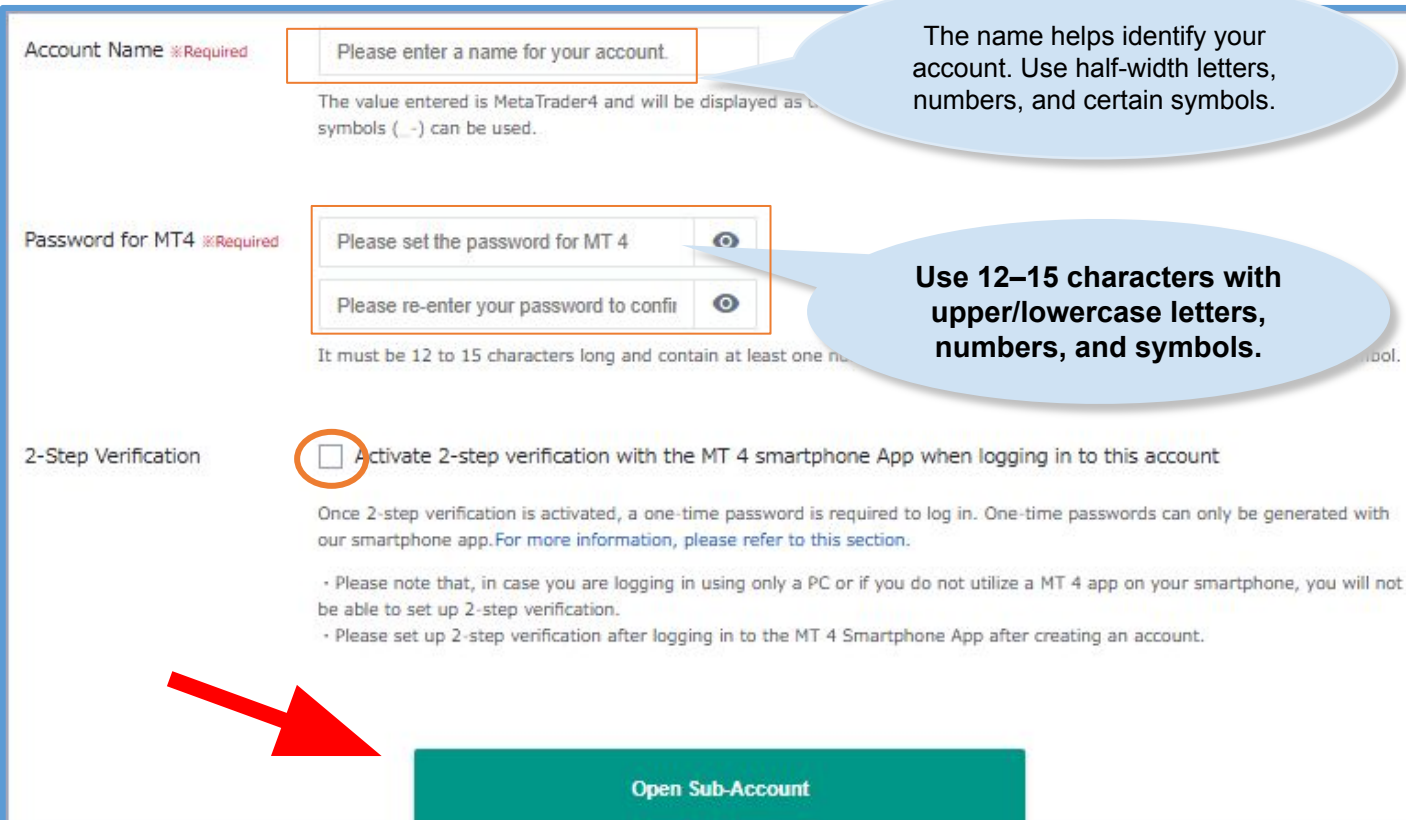
TOKYO SERVER

On the sub account creation screen, you can set the account name, the password required to log in to MT4, and two-step authentication.

1. Set your preferred account name using half-width letters, numbers, and certain symbols.
2. Create a password (12–15 characters) with uppercase/lowercase letters, numbers, and symbols. This is your MT4 login password—don't forget it.
3. Re-enter the same password for confirmation.
4. If two-step authentication is enabled, you'll need a one-time password from the smartphone app when logging in to MT4 on PC.

***NOTE** Recommend disabling it at first. If you share your PC, consider enabling it. You can change the setting anytime on My Page.

****NOTE** Tokyo server allows hedging (holding both buy and sell positions). This setting cannot be changed to disable hedging.



The screenshot shows the 'Open Sub-Account' form with three main sections: 'Account Name', 'Password for MT4', and '2-Step Verification'. The 'Account Name' field has a callout explaining that the name helps identify the account and should use half-width letters, numbers, and certain symbols. The 'Password for MT4' section has two fields: 'Please set the password for MT 4' and 'Please re-enter your password to confir', both with callouts stating that the password must be 12–15 characters long and contain at least one uppercase letter, one lowercase letter, one number, and one symbol. The '2-Step Verification' section has a checkbox labeled 'Activate 2-step verification with the MT 4 smartphone App when logging in to this account', which is currently unchecked. Below this, there is explanatory text and two bullet points: 'Please note that, in case you are logging in using only a PC or if you do not utilize a MT 4 app on your smartphone, you will not be able to set up 2-step verification.' and 'Please set up 2-step verification after logging in to the MT 4 Smartphone App after creating an account.' A large red arrow points to the 'Open Sub-Account' button at the bottom.

Account Name ※Required

Please enter a name for your account.

The value entered is MetaTrader4 and will be displayed as MetaTrader4. Only half-width letters, numbers, and symbols (_ -) can be used.

Password for MT4 ※Required

Please set the password for MT 4

Please re-enter your password to confir

It must be 12 to 15 characters long and contain at least one uppercase letter, one lowercase letter, one number, and one symbol.

2-Step Verification

☐ Activate 2-step verification with the MT 4 smartphone App when logging in to this account

Once 2-step verification is activated, a one-time password is required to log in. One-time passwords can only be generated with our smartphone app. [For more information, please refer to this section.](#)

- Please note that, in case you are logging in using only a PC or if you do not utilize a MT 4 app on your smartphone, you will not be able to set up 2-step verification.
- Please set up 2-step verification after logging in to the MT 4 Smartphone App after creating an account.

Open Sub-Account

8. Create MT4(Metatrader4) Subaccount

TOKYO SERVER

After creating the account, you'll see the screen below and receive a confirmation email. Click "Agree to the above terms and conditions and download MT4" to start the download.

*To log in, you'll need your MT4 login ID, the password you set, and the server name. Be sure to save this information.

For information on how to download and log in to MT4, please refer to the MT4 operation manual [Here](#)

サブアカウントの作成完了

以下のサブアカウントを作成しました。

口座名	mt4Tokyo
種別	FX
サーバー	東京
MT4ログインID	820000111
MT4サーバー名	OANDA-Japan FX Live

This is the information required to log in to MT4. We recommend that you take a note or screenshot.

Meta Trader4は以下のボタンよりダウンロードしてご利用ください。(事前に利用規約にご同意いただく必要がございます)

Meta Trader 4 (MT4) はMetaQuotes Software Corporation社が開発したソフトウェアです。MT4やEA (自動取引システム) を使用した結果、お客様が損失を被られたとしても、使用責任と損失リスクはお客様に帰属します。また、一切のクレーム、損失、費用及びコスト (弁護士費用を含む) に対して、当社は補償義務はなく、直接的、間接的、特殊な、偶然的、懲罰的な、派生的な損失が起こる可能性を示唆されていなくても、当社は一切責任を負いません。

Click this button to download Oanda MT4 If you don't have one

上記の規約に同意の上、MT4をダウンロードする




9. Create MT5(Metatrader5) Sub account

You must first create an MT5 sub-account. Four types are available.

TOKYO SERVER

- MT4 FX Discretionary (Tokyo): No EA
- MT4 FX Standard (Tokyo): EA allowed
Both usable together
- MT4 Stock Index CFD (Tokyo): EA allowed
- MT4 Commodity CFD (Tokyo): EA allowed

FX
Foreign Exchange


Meta Trader5
Sub-Account

Click here for MT5 FX

[Tokyo server/Clicker Plan] NEW!!

This is a discretionary trading plan designed to offer narrower spreads than the standard plan. Trading is available in 1,000 units. [For more information, please click here.](#)

Open MT5 Sub-Account for FX (Tokyo server/Clicker Plan)

[Tokyo server/Standard Plan]

This is a standard sub-account on Tokyo Server for conventional automated trading as well. [For more information, please click here.](#)

Open MT5 Sub-Account for FX (Tokyo server/Standard Plan)

[Tokyo server/Standard Plan]

This is a standard sub-account on Tokyo Server for conventional automated trading as well. [For more information, please click here.](#)

Open MT4 Sub-Account for FX (Tokyo server/Standard Plan)


Select here for Index CFDs and Commodity CFDs

FX
Foreign Exchange

Stock Index CFDs
Stock indices such as JP225


Commodity CFDs
Gold, oil, grains, etc.

All


Meta Trader5
Sub-Account

*Please open a sub-account for Meta Trader5 if you wish to do Commodity CFDs trading in Meta Trader5.

Open Meta Trader5 Sub-Account for Commodity CFDs


Meta Trader4
Sub-Account

*Please open a sub-account for Meta Trader4 if you wish to do Commodity CFDs trading in Meta Trader4.

Open Meta Trader4 Sub-Account for Commodity CFDs

9. Create MT5(Metatrader5) Sub account

TOKYO SERVER

Click "Create Sub Account" to open the setup screen and follow the steps below:

- ① Account Name
Enter your preferred name using half-width letters, numbers, and symbols.
- ② Password
Set an 12–15 character password with uppercase, lowercase, and numbers. This will be used to log in to MT5.
- ③ Confirm Password
Enter the same password again.
- ④ Two-Step Authentication
If enabled, a one-time password from your smartphone app is required to log in to the PC version of MT5.
We recommend disabling it at first. You can change this setting later on My Page.
- ⑤ Create Subaccount
Click "Create a sub account" to finish.

口座名 ※必須

1

任意の口座名を入力してください。

❗ 口座名を入力してください

入力した値はMetaTrader4で口座名として表示されます。半角英数字、一部記号(「_」を除く)が使用できます。

Enter your preferred name using half-width letters, numbers, and symbols.

MT4のパスワード ※必須

2

MT4のパスワードを設定してください

3

パスワードを入力してください

確認のため再入力してください

12~15桁で数字、英小文字、英大文字、記号を一つ以上含む必要があります。

Password must be 12–15 characters, including uppercase, lowercase, numbers, and symbols.

2段階認証

4

☐ この口座にログインする際の「MT4スマホアプリ」との2段階認証を有効化する

2段階認証を有効化するとログインする際にワンタイムパスワードが必要となります。ワンタイムパスワードはスマホアプリでのみ発行が可能です。詳細についてはこちらをご覧ください。

・ PCのみでログインする場合やMT4スマホアプリを使用しない場合、2段階認証の設定はできませんのでご注意ください。

・ 2段階認証は、アカウント作成後に「MT4スマホアプリ」にログイン後、設定してください。

5

サブアカウントを作成する

9. Create MT5(Metatrader5) Sub account

TOKYO SERVER

Once the sub-account is created, the confirmation screen will appear and a notification email will be sent to your registered address.

Click **"Agree to the above terms and conditions and download MT5"** to start the download.

To log in, you'll need your MT5 login ID, the password you set, and the server name. Please make a note of them.

サブアカウントの作成完了

以下のサブアカウントを作成しました。

口座名	mt5Tokyo
種別	FX
サーバー	東京 OANDA-Japan MT5 Live
MT5ログインID	800000139
MT5サーバー名	OANDA-UAT

Meta Trader5は以下のボタンよりダウンロードしてご利用ください。(事前に利用規約にご同意いただく必要があります)

Meta Trader 5 (MT5) はMetaQuotes Software Corporation社が開発したソフトウェアで、MT5やEA (自動取引システム) を使用した結果、お客様が損失を被られたとしても、使用してお客様に帰属します。また、一切のクレーム、損失、費用及びコスト (弁護士費用を含む) 補償義務はなく、直接的、間接的、特殊な、偶然的、懲罰的な、派生的な損失が起こる可能性も、当社は一切責任を負いません。

上記の規約に同意の上、MT5をダウンロードする

This is the information required to log in to MT5. We recommend that you take a note or screenshot.

Click this button to download MT5!



1. Deposit Funds

Before trading, please deposit margin. There is no minimum amount for your first deposit—just deposit what you need. You can fund your account via **direct deposit** or **bank transfer**.

●Direct deposit

Direct deposits are reflected immediately on the transaction screen and are a deposit method that can be used free of charge 24 hours a day, including weekends and holidays (excluding system maintenance times).

Direct deposits can be made through the internet banking of any of the following seven banks: Mitsubishi UFJ Bank, Mizuho Bank, Sumitomo Mitsui Banking Corporation, Rakuten Bank, PayPay Bank, Japan Post Bank, or Sumishin SBI Net Bank.



If you have an online banking account with one of the seven banks listed above, we recommend direct deposit!

●About bank transfers

A bank transfer is a method of depositing funds by transferring money to a "customer-specific account" that has been automatically assigned by our company, at a financial institution counter or ATM. Transfer fees are the responsibility of the customer. Your personal account information (Sumitomo Mitsui Banking Corporation) can be confirmed under "Deposits/Withdrawals" > "Bank Transfers" in your My Page.

- After making a deposit, the deposit will be reflected in your account within approximately 1-2 hours.

*Depending on the financial institution from which the transfer is made, the deposit method, the time of transfer, etc., it may be processed on the next business day.



Please make sure to make the payment under the name registered with our company. If the name is different, we will not be able to accept the payment. In this case, please make the necessary refund procedures yourself.



Direct deposits are available for amounts over 10,000 yen. If you would like to deposit less than 10,000 yen, please use bank transfer.

2. Direct deposit procedure

1. After logging in to your account page, select "Deposit/Withdrawal" > "Direct Deposit" from the left menu. The terms of use will appear, so click "Agree and proceed to the next step."

HOME

1

Deposit and Withdrawal

2

Direct Deposit

Transfer Deposit

Withdrawal Request

Canceling Withdrawal Requests

Transferring Funds between Accounts

View Deposit/Withdrawal History

Direct Deposit Service Terms of Service

1 About Direct Deposit Service

Direct Deposit Service (hereinafter referred to as the "Service") provided by OANDA Japan Inc. means a service that allows customers to transfer funds from their accounts at our affiliated financial institutions to the transaction account at OANDA Japan through OANDA Japan's Internet system.

2 Terms and Conditions of Use of this Service

(1) The sender of the transfer must be the same as the account holder of the transaction account at OANDA Japan.

(2) When a discrepancy is found between the sender of the transfer and the account holder of the transaction account, we will promptly notify you, and you will be required to follow our instructions. Please be advised that we will not be held responsible to you for any risk arising from these transactions, and that you, as the holder of the transaction account, will be responsible for any risk arising from these transactions.

(3) The minimum transfer limit is 10,000 yen, and the maximum is within the limits set by the affiliated financial institutions.

3 Service usage Hours of this Service

This Service is available during the prescribed transaction hours at OANDA Japan and the affiliated financial institutions. However, this Service is not available during the system maintenance hours of OANDA Japan and the affiliated financial institutions or during the service outage hours specified separately.

4 Notes on the Use of this Service

(1) Reminder to the Sender of the Transfer

- Please be sure to make the transfer deposit procedure from the bank account of the account holder who is currently logged in.
- Please note that we cannot accept any transfers from a sender who is not the account holder of the transaction account at OANDA Japan.
- If a transaction is made with a deposit from a sender who is not the account holder of the transaction account at OANDA Japan, we may refuse to continue transactions with you for reasons that we deem inappropriate.
- Even if funds are transferred from a sender who is not the account holder of the transaction account at OANDA Japan, the calculation may be based on the account holder's account.
- Please note that money transferred from a sender who is not the account holder of the transaction account at OANDA Japan may have to be transferred according to the procedures prescribed by OANDA Japan.
- For Foreign Customers

If your registered bank account name does not exactly match our registered account name, withdrawal may not be possible. In such cases, we may require you to submit images of your passbook that display the registered bank account name. Please be aware of this possibility in advance.

(2) Request for Attention to Complete the Procedure

- To complete the transfer procedure at a affiliated financial institution, you must click on the designated button after the transfer is completed, so that you will be redirected to our website.
- If you do not follow the prescribed procedures as described above, the transfer amount might not be immediately reflected in the transaction account at OANDA Japan.

(3) Cancellation of Deposit Procedure

- Once the transfer deposit procedure using the Service has been completed (reflected in the transaction account at OANDA Japan), you cannot cancel it.

5 Change of Terms of Service

These Terms of Service are subject to change without prior notice in the event of changes in laws and regulations, instructions from regulatory authorities, or when deemed necessary by OANDA Japan.

3

Accept and proceed

click!

NEXT PAGE

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2. Direct deposit procedure

2. The direct deposit screen will appear, so enter the required information.

- ① Withdrawal source: Please select the online banking you use.
- ② Destination account: Please select the account into which you will deposit margin. (Please select either an MT4 or 5 sub-account, or an fxTrade/TradingView sub-account.)
- ③ Deposit amount: Please enter the deposit amount without commas.

Once you have entered all the information, click "Deposit (to bank site)" and you will be redirected to the online banking page of each bank. Please proceed with the procedure on each bank's website.

Direct Deposit

Please be sure to make the transfer deposit procedure from the bank account of the account holder who is currently logged in.
*We do not accept deposits from anyone other than the account holder (not even family members of the account holder). For more information, please click [here](#).

❗ If you close the window or tab by clicking the "X" button or other means after moving to the financial institution's site, the deposit will not be reflected.
*If you do not click the "Back to OANDA Japan Homepage", "Back to the Member Store", or "Back to the Shop" button after completing the transfer procedure, the deposit might not be immediately reflected.

Deposit

Deposit Source: Source of funds

①

Please select a bank

Destination Account: OANDA Currency Account

Please select an account

②

Deposit Amount (JPY)

③

enter without commas

Back

Make a deposit (you will be redirected to the bank's website)

④

④When "Deposit" button will turn green. Clicking it will take you to your bank's online banking site, where you can complete the procedure.

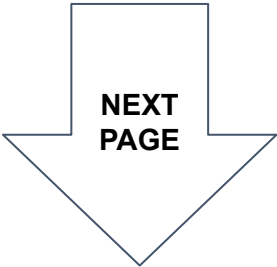
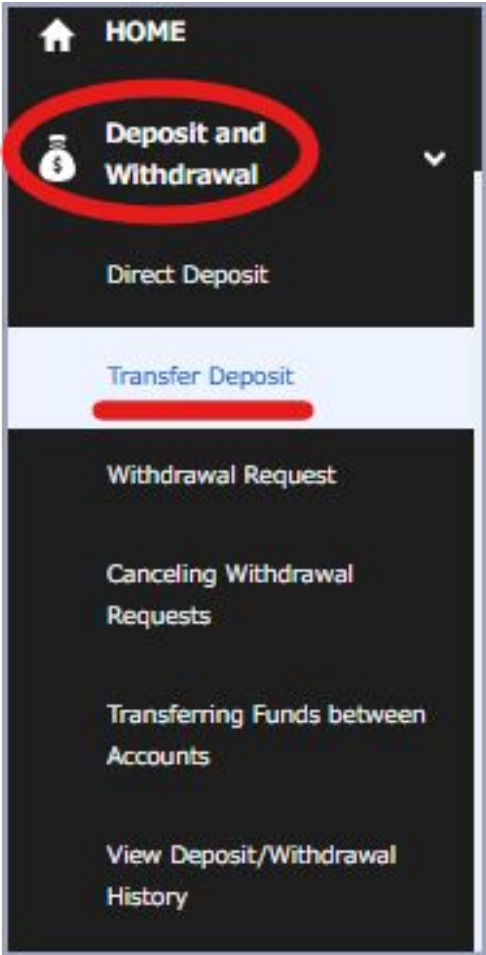
* If the "Deposit" button does not turn green, try pressing the Enter key once again.

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3. Transfer Deposit Procedure

To check your bank account information, log in to your account page and click on "Deposits/Withdrawals" > "Transfer Deposits" in the left menu.



Transfer Deposit—Confirm the Bank Account for Customer Transfers

The sub account to deposit will be displayed. If you want to change it, click the Change button.

Please be sure to check that your account number is correct. Please make the transfer under the name registered with our company. If the account number or name is different, we will not be able to accept the transfer. In this case, please make the necessary procedures to have the transfer refunded by yourself.

4. Start Trading Once Deposit is Complete

Once your deposit is complete, you can trade at any time.

For information on how to use the trading tools, please refer to the manual on the following page.

- [fxTrade Manual](#)
- [TradingView How to link with your OANDA account](#)
- [MT5 Manual](#)

Before you start trading, you can also calculate your margin and profit and loss using the "Margin and Profit and Loss Simulation".

- [Margin and Profit and Loss Simulation](#)

OANDA Lab also has a corner for those new to FX and CFDs.

<https://www.oanda.jp/lab-education/beginners/>

We also provide information useful for intermediate and advanced traders, original OANDA Lab tools, and free indicators exclusive to Gold members, so we hope you will find it useful in your daily trading.

[OANDA Lab](#)

4. Check and exchange points

1. Check your points

OANDA offers a points program based on trading volume. Points are converted into cash and deposited into your trading account.



For details, please see the following page

●How to check your points

When you log in to your My Page, the points you currently have will be displayed in the top right corner of the page.



"Check or exchange of your points" button to check details such as your point acquisition history.

Your current status is

 **PLATINUM** 

[Click here to check your status history](#)
Membership status is determined every business day and will be updated sequentially.[Click here to check the status update date](#)

Next month's status

 **PLATINUM** 

You will be promoted to DIAMOND next month once the volume of transactions for the month exceeds \$20,000,000.

When reaching DIAMOND, the point reward rate will be further increased!

[List of Benefits >](#)

Last update time: 2025-07-15 17:02:09

Transaction volume will be reflected after 05:00 PM on the day following the trade day. Please acknowledge that it may take a few days to reflect this information.

Transaction Amount by Asset class this Month

USDJPY	Other FX	Stock Index CFDs	Commodity CFDs
\$ 5,250,000	\$ 0	\$ 0	\$ 0

Your points: 1,422 pt

Points expiring at the end of this month: 0 pt

[Check or exchange of points](#)


- * Points should be exchanged no later than the end of the month from the date on which they are awarded.
- * This program may end without notice.
- * You should give your consent to the exchange of points for the first time.

MetaTrader4


Download

MetaTrader5

Download

 fxTrade Web version

Trade

 TradingView

Open

Current number of points held

Points awarded vary depending on each stock, trading volume and membership status.

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2. Redeeming Points

How to exchange points

1. Click the "Check or exchange of your points" button in the upper right corner of your My Page. Once you exchange your points, they will be reflected in your account immediately.

Your current status is

 **PLATINUM** 

[Click here to check your status history](#)
Membership status is determined every business day and will be updated sequentially.[Click here to check the status update date](#)



Current Transaction Amount

\$ 5,250,000

\$14,750,000 left

to **DIAMOND** 

Next month's status

 **PLATINUM** 

You will be promoted to DIAMOND next month once the volume of transactions for the month exceeds \$20,000,000.
When reaching DIAMOND, the point reward rate will be further increased!
[List of Benefits >](#)

Last update time: 2025-07-15 17:02:09
Transaction volume will be reflected after 05:00 PM on the day following the trade day. Please acknowledge that it may take a few days to reflect this information.

Transaction Amount by Asset class this Month


USD/JPY	Other FX	Stock Index CFDs	Commodity CFDs
\$ 5,250,000	\$ 0	\$ 0	\$ 0

click!

保有ポイント: 56,012 pt
うち、今月末期限: 0 pt

Check or exchange of points

※ポイントの交換期限は付与日から起算して6ヶ月後の月末です。
※本プログラムは予告なく終了する場合がございます。
※ポイントの初回交換時には[利用規約](#)への同意が必要です。

 4
MetaTrader4
Download

 5
MetaTrader5
Download


fxTrade Web version
Trade


TradingView
Open

2. On the "Check and exchange your points" page you will be redirected to, click the "Exchange points for~" button.

3. Enter the points to exchange, select the sub account, and click "Exchange points for deposit into the sub account" to complete.

保有ポイントの確認・交換

獲得したポイントを確認できます。ポイントは指定のサブアカウントの残高に反映されます。

- ・ポイントは有効期間を付与することで提供されます。有効であるポイントは、取引決済、出金ステータスにより異なります。
- ・ポイントの有効期限は付与日から起算して6ヶ月後の月末です。
- ・ポイントについて、詳しくはこちらをご覧ください。

保有ポイント

交換可能ポイント: 56,012 pt
うち、今月末期限: 0 pt
累積獲得ポイント: 91,012 pt

Exchange points for deposits into the sub-account

Points to be exchanged

※Required 50000

Deposit amount: -yen
(Regular: -yen + Campaign Bonus: -yen)

Deposit sub-account ※Required MT4_JPY_Live (-001)

Exchange points for deposits into the sub-account


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5. Withdrawals

1. Withdrawal Funds



Before making a withdrawal, you will need to register a withdrawal account.

 Please make sure to register a bank account in your name. Withdrawals cannot be made to a bank account in a different name.

: How to register your withdrawal bank account

1. When you log in to your account page, you will see the message "Withdrawal account information is not yet registered" in red text under your status. Click on the link "This page."

Your current status is


 **PLATINUM** 

[Click here to check your status history](#)
Membership status is determined every business day and will be updated sequentially.[Click here to check the status update date.](#)



Current Transaction Amount

\$ 5,250,000

\$14,750,000 left

to **DIAMOND** 

Next month's status

 **PLATINUM** 

You will be promoted to DIAMOND next month once the volume of transactions for the month exceeds \$20,000,000.
When reaching DIAMOND, the point reward rate will be further increased!
[List of Benefits >](#)

Last update time: 2025-07-15 17:02:09
Transaction volume will be reflected after 05:00 PM on the day following the trade day. Please acknowledge that it may take a few days to reflect this information.


Transaction Amount by Asset class this Month


USDJPY	Other FX	Stock Index CFDs	Commodity CFDs
\$ 5,250,000	\$ 0	\$ 0	\$ 0


Your points: **1,422 pt**
Points expiring at the end of this month: 0 pt


Check or exchange of points


- * Points should be exchanged no later than the end of the sixth month from the date on which they are given.
- * This program may end without notice.
- * You should give your consent to the [Terms and Conditions](#) when exchanging points for the first time.

 **MetaTrader4**
Download

 **MetaTrader5**
Download

 **fxTrade Web version**
Trade

 **TradingView**
Open

 **Account information for the withdrawal destination is not yet registered.**

Please register [here](#).

click!

NEXT PAGE

1. Registering a withdrawal account

2. The screen for registering/changing the withdrawal account will be displayed. Please check the red [Note] and click either "Bank" or "Japan Post Bank" under "Financial Institutions" below.
When you click, input fields for the bank name, account number, etc. will be displayed.

登録情報 確認/変更

■現在登録している出金先口座

通貨	金融機関名	支店名	口座番号	口座種別
未設定	未設定	未設定	未設定	未設定

■変更後の出金先口座入力

【ご注意】

・ 出金先の登録および変更は、ご依頼後にご本人様確認のため「お電話」ください。
フリーダイヤル：0120-923-213（9:00～17:00 平日のみ）

・ 口座名義人は登録情報のお名前と同名義に限ります。

・ 口座変更には3営業日ほどお時間を頂く場合がございます。

・ ※外国籍のお客様へ

ご入金時の名義を省略されるなど、弊社のご登録名義と完全一致しない場合には入金が反映できません。その場合には、振込がわかる明細などの画像をご提出いただく場合がございます。予めご了承ください。

銀行またはゆうちょ銀行をお選びください。

金融機関

☐ 銀行

☐ ゆうちょ銀行

Click to select either Bank or Japan Post Bank.
Once selected, an input box will appear below.



5. Withdrawals

1. Registering a withdrawal account

2. If you select "Bank", enter the financial institution name, branch name, financial institution code, branch code, and account number, and click "Apply for change."

銀行またはゆうちょ銀行をお選びください。

金融機関 ☒ 銀行 ☐ ゆうちょ銀行

金融機関名

全角

本店・支店名

全角

金融機関コード

半角数字

支店コード

半角数字

預金種別

☐ 普通 ☐ 当座 ☐ 貯蓄

口座番号

半角数字7桁

口座番号が7桁未満の場合は、次のように入力してください。（例）123456→0123456

金融機関コード及び支店コードが不明な場合、[こちら](#)をご参照ください。

変更申請をする

戻る

If you selected Japan Post Bank, please enter your passbook number (5 digits) and the passbook number and click the "Apply for change" button.

ゆうちょ銀行 通帳記号

半角数字5桁


ゆうちょ銀行 通帳番号

半角数字 例: ●●●●●

ゆうちょ銀行の口座番号は通帳記号が1から始まり通帳番号の最後が1で終わります。

変更申請をする

戻る



3.To complete registration, verify your identity by phone. After clicking "Request Changes," call our toll-free number: 0120-923-213 (Weekdays 9:00–17:00).

2. Submit a Withdrawal Request

To withdraw funds, login to My Page and submit a request from “Withdrawal Request” under Deposit/Withdrawal.

Withdrawals cannot be made from TradingView, MT4, or MT5.

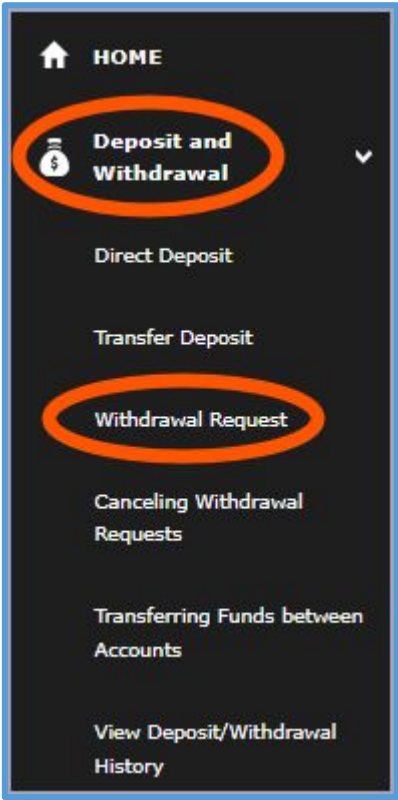
If you complete the request by 11:00 AM on a weekday, the funds will usually be transferred to your bank account by 3:00 PM the same day.

Requests after 11:00 AM will be processed on the next business day.

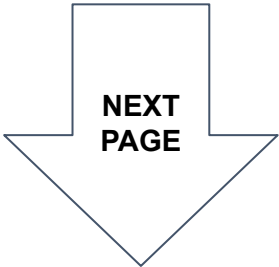
Withdrawal requests are not accepted during the following maintenance periods:

- **FX sub-account:**
Tuesday to Friday, 6:45 AM – 7:15 AM
(5:45 AM – 6:15 AM during U.S. Daylight Saving Time)
- **Stock Index CFD and Commodity CFD sub-accounts:**
Daily, 6:00 AM – 8:00 AM
- **All accounts:**
Saturday, 7:00 AM – 11:00 AM
(6:00 AM – 10:00 AM during U.S. Daylight Saving Time)

Withdrawal request procedure



1. Log in to your My Page and click on "Deposit/Withdrawal" > "Withdrawal Request" on the left menu.



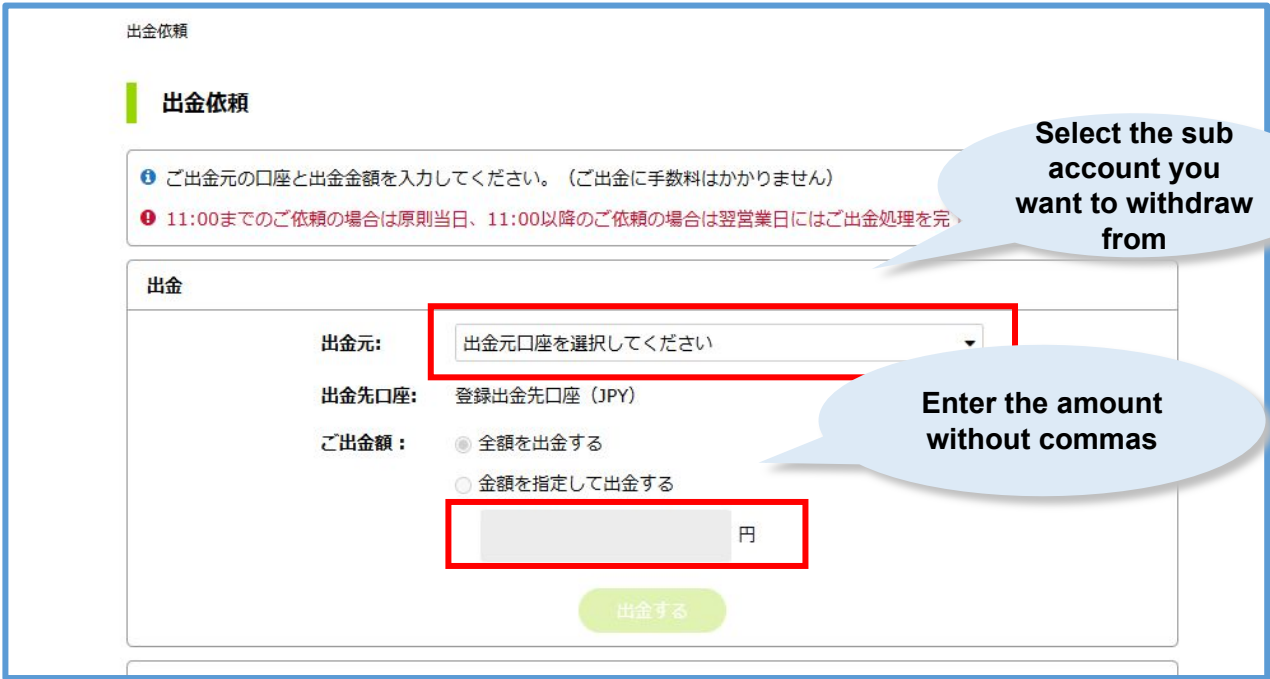
2. Submit a Withdrawal Request

Withdrawal request procedure

2. On the withdrawal screen, enter the withdrawal source and amount.

- **Withdrawal source:**
Select the sub account you want to withdraw from.
- **Destination account:**
Funds will be sent to your registered bank account.
To check the account details, go to **"Account Management" > "View/Change Registered Information"** in the menu.
- **Withdrawal amount:**
You can specify an amount if it is **10,000 yen or more**.
To withdraw less than 10,000 yen, please choose **"Withdraw full amount."**

3. After entering the amount, click the "Withdraw" button



The screenshot shows the 'Withdrawal Request' (出金依頼) form. It includes a header '出金依頼' and a sub-header '出金依頼'. Below this, there is a blue information box with two items: a blue circle with an 'i' icon and the text 'ご出金元の口座と出金金額を入力してください。(ご出金に手数料はかかりません)' and a red circle with an 'i' icon and the text '11:00までのご依頼の場合は原則当日、11:00以降のご依頼の場合は翌営業日にはご出金処理を完了します。'. Below the information box is a form titled '出金' (Withdrawal). It contains three fields: '出金元:' (Withdrawal Source) with a dropdown menu showing '出金元口座を選択してください', '出金先口座:' (Destination Account) with the text '登録出金先口座 (JPY)', and 'ご出金額:' (Withdrawal Amount) with two radio buttons: '全額を出金する' (Withdraw full amount) and '金額を指定して出金する' (Specify amount and withdraw). Below the radio buttons is a text input field for the amount, followed by a '円' (Yen) symbol. A green button labeled '出金する' (Withdraw) is at the bottom. Two callouts are present: one pointing to the '出金元:' dropdown with the text 'Select the sub account you want to withdraw from' and another pointing to the amount input field with the text 'Enter the amount without commas'.

*Withdrawal requests are limited to one per day. If you would like to make an additional withdrawal request, please cancel the withdrawal request, change the amount and submit a new withdrawal request.

3. Cancellation of Withdrawal Request

Canceling a withdrawal request

1. Click "Canceling Withdrawal Request" on the left menu to display pending withdrawal requests. You can cancel your withdrawal request by clicking the "Cancel Withdrawal Request" button.



2. Once the withdrawal cancellation is complete, a completion screen will be displayed.

